## INTERNET QUALITY OF SERVICE

Les éditeurs de contenus et services an line de la line

# **OBSERVATORY**

- August 2014 -

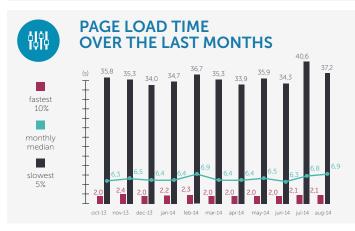


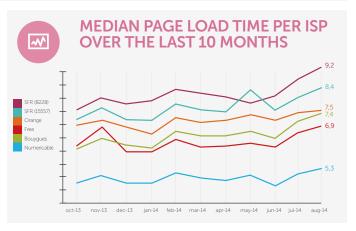
Cedexis Radar is deployed on content editors' websites, all members of the GESTE observatory. Every month Radar gathers over 6 billion performance measurements based on these websites' real end-users' experience. The goal of the GESTE observatory is to provide neutral data to evaluate the internet quality of service in France.



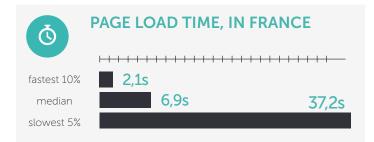
#### **JULY'S TREND IS CONFIRMED**

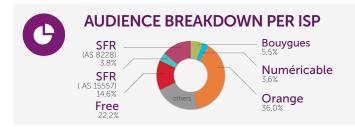
August report confirms the trend observed in July. Summer holidays seem to change users' behavior regarding regarding devices, hours, locations and ISP where they connect from, causing a **general increase in page load time**. The gap between the best performing users and the slowest ones decreased by 3,4s in August, however the median page load time is the highest ever observed.

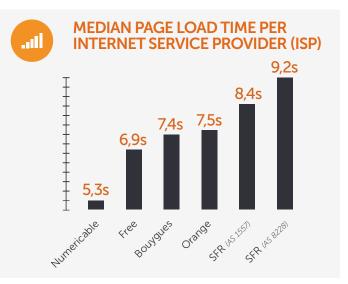




#### STILL UNEVEN PERFORMANCES IN FRANCE ...







### ... AND STRONG DISPARITIES BETWEEN EUROPEAN COUNTRIES

PAGE LOAD TIME IN EUROPE

Users in **15 European countries** have faster access to websites hosted in France than French users.

Switzerland, Belgium and Luxembourg are the top 3 best performing countries. Their users load websites **2 seconds faster on average than French users**. Italy and Greece are the poorest performing countries.





















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